## Resource Typing Definition for Mass Care Services Mass Care Services

### **DONATIONS COORDINATION TASK FORCE**

DESCRIPTION	The Donations Coordination Task Force works with government agencies, Nongovernmental Organizations (NGO), and the private sector to assess and coordinate the collection, warehousing, and distribution of donated funds, goods, and services. This team also coordinates with the Distribution of Emergency Supplies Task Force to integrate donated goods into the emergency supplies distribution process, and determine whether donations can supplement the Points of Distribution (POD) operations.	
RESOURCE CATEGORY	Mass Care Services	
RESOURCE KIND	Task Force	
OVERALL FUNCTION	The Donations Coordination Task Force:  1. Coordinates the management and the flow of donated funds, goods, and services—solicited and unsolicited—during an operation's response and recovery phases  2. Advises and coordinates the collection, distribution, and warehousing of donated goods  3. Coordinates with the Logistics Section, the Distribution of Emergency Supplies (DES) Task Force, and the Donated Goods Warehouse Management Team to support distribution and donations operations  4. Matches donated goods with recipients and distribution sites  5. Coordinates with NGO staff and Volunteer Reception Centers to enroll volunteers  6. Helps the Public Information Officer (PIO) develop press releases, Public Service Announcements (PSA), and website updates  7. Coordinates with donations call centers to support donations operations	
COMPOSITION AND ORDERING SPECIFICATIONS	<ol> <li>Discuss logistics for deploying this task force, such as working conditions, length of deployment, security, lodging, transportation, and meals, prior to deployment</li> <li>Requestor provides work space, transportation/vehicles, communication capability, equipment, and supplies, unless the provider can obtain these locally</li> </ol>	

Each type of resource builds on the qualifications of the type below it. For example, Type 1 qualifications include the qualifications in Type 2, plus an increase in capability. Type 1 is the highest qualification level.

COMPONENT	TYPE 1	TYPE 2	NOTES
MINIMUM PERSONNEL PER TEAM	7	5	Not Specified
MANAGEMENT AND OVERSIGHT PERSONNEL PER TEAM	Same as Type 2	<ul><li>1 - National Incident Management System (NIMS) Type</li><li>1 Donations Coordination Task Force Leader</li></ul>	Not Specified
SUPPORT PERSONNEL PER TEAM	Same as Type 2, PLUS: 2 - NIMS Type 1 Donations Specialist	1 - NIMS Type 1 Donations Call Center Supervisor 1 - NIMS Type 1 Volunteer Agency Liaison 2 - NIMS Type 1 Donations Specialist	Not Specified
ELECTRONICS AND COMMUNICATIONS EQUIPMENT PER TEAM MEMBER	Same as Type 2	<ul><li>1 - Cellular phone</li><li>1 - Laptop computer with donations software</li></ul>	Consider alternate forms of communication, such as satellite phones, based on the mission assignment and task force needs.



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COMPONENT	TYPE 1	TYPE 2	NOTES
ELECTRONICS EQUIPMENT PER TEAM	Same as Type 2, PLUS: 1 - GPS unit	1 - GPS unit	Not Specified
OPERATIONS PER TEAM	Multiple warehouses with multiple collection and distribution operations	1 - Warehouse with multiple collection and distribution operations	Not Specified



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#### **NOTES**

Nationally typed resources represent the minimum criteria for the associated component and capability.

### **REFERENCES**

- 1. FEMA, NIMS 508: Distribution of Emergency Supplies Task Force
- 2. FEMA, NIMS 509: Distribution of Emergency Supplies Task Force Leader
- 3. FEMA, NIMS 509: Distribution of Emergency Supplies Team Leader
- 4. FEMA, NIMS 508: Donated Goods Warehouse Management Team
- 5. FEMA, NIMS 509: Donated Goods Warehouse Management Team Leader
- 6. FEMA, NIMS 509: Donations Call Center Supervisor
- 7. FEMA, NIMS 509: Donations Coordination Task Force Leader
- 8. FEMA, NIMS 509: Donations Specialist
- 9. FEMA, NIMS 508: Drive-Through Point of Distribution Team
- 10.FEMA, NIMS 509: Mass Care Specialist
- 11.FEMA, NIMS 508: Mobile Distribution Team
- 12.FEMA, NIMS 508: Pedestrian Point of Distribution Team
- 13. FEMA, NIMS 509: Public Information Officer
- 14.FEMA, NIMS 509: State Mass Care Coordinator
- 15.FEMA, NIMS 509: Volunteer Agency Liaison
- 16. FEMA, National Incident Management System (NIMS), October 2017
- 17.FEMA, Recovery Policy RP9525.2, Donated Resources, February 2014